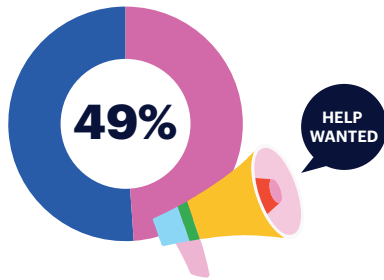


Lack of Labor

The restaurant and QSR industry has always dealt with high turnover, but it's been particularly ravaged by some of the highest turnover rates in the Great Resignation.



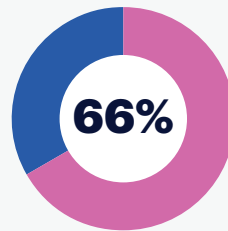
Although Congress passed the Restaurant Revitalization Fund during the pandemic, 49% of independent restaurants that didn't receive grants from the fund had to lay off workers.¹ Now, they are struggling to bring them back, with restaurants and QSRs seeing fewer applicants for available positions.

QSRs and restaurants are struggling with an unemployment rate roughly twice the national average.² The majority of operators are struggling with labor shortages.



Even with some gains, the foodservice labor pool is still nowhere near pre-pandemic levels, having shrunk by approximately 8% since February 2020.⁶

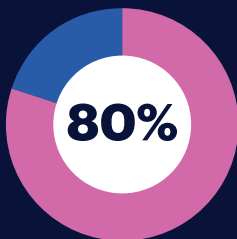
The industry unemployment rate is



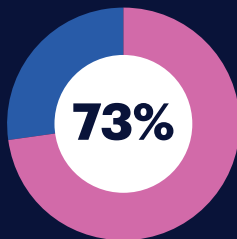
of small restaurant operators say they still have trouble filling open positions.⁷

Foodservice operators are exploring new ways to entice more applicants⁸ and retain their existing staff, including offering:

The NRA estimates that



of full-service operators⁴ and



of limited-service operators⁵ are dealing with labor shortages



Higher wages



Health benefits



Shorter workweeks



College tuition



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¹ <https://www.restaurantdiver.com/news/despite-january-job-gains-the-restaurant-industry-continues-to-struggle/618386/>
² <https://www.restaurantdiver.com/news/despite-january-job-gains-the-restaurant-industry-continues-to-struggle/618386/>
³ <https://www.restaurantdiver.com/news/despite-january-job-gains-the-restaurant-industry-continues-to-struggle/618386/>
⁴ <https://www.restaurantdiver.com/news/despite-january-job-gains-the-restaurant-industry-continues-to-struggle/618386/>
⁵ <https://www.restaurantdiver.com/news/despite-january-job-gains-the-restaurant-industry-continues-to-struggle/618386/>

⁶ <https://www.restaurantdiver.com/news/despite-january-job-gains-the-restaurant-industry-continues-to-struggle/618386/>
⁷ <https://www.restaurantdiver.com/news/despite-january-job-gains-the-restaurant-industry-continues-to-struggle/618386/>
⁸ <https://www.inquirer.com/business/restaurants-jobs-perks-benefits-tuition-bonus-20220131.html>